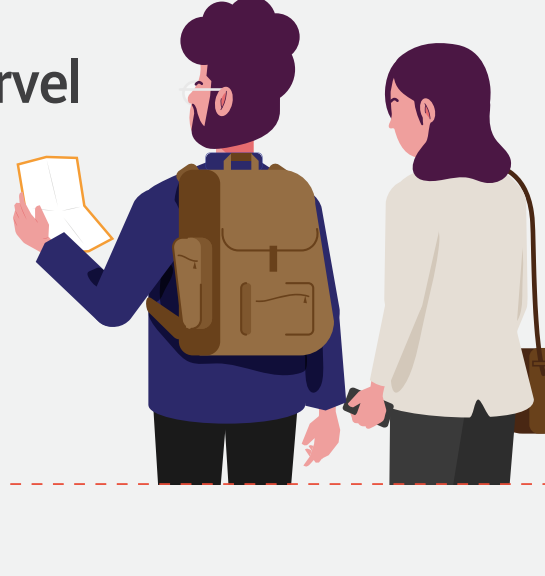


# Malaysia

The World's Healthcare Marvel



## How to Enter Malaysia for Medical Treatment

### Pre Arrival

#### HEALTHCARE TRAVELLER REQUIREMENT

- Schedule for treatment with a private hospital registered as a member of the Malaysia Healthcare Travel Council (MHTC) and request a Doctor's Letter from your doctor.
- Submit the required documents to the selected hospital and apply for Permission to Enter Malaysia for Medical Treatment to the hospital.
- The application will be submitted to MHTC by the member hospital of your choice.
- Upon successful application, an Entry Approval Letter will be issued by MHTC which will be sent to you via the hospital.
- Apply for a visa (if applicable) for yourself and your companion and make the necessary arrangements for air transportation after receiving the Entry Approval Letter from the hospital.
- Both the Healthcare Traveller and companion must undergo the COVID-19 PCR test (round 1) at MHTC recognised testing centres three (3) days prior to the arrival date into Malaysia.

### From Arrival until Completion of Treatment

#### HEALTHCARE TRAVELLER REQUIREMENT

- The Healthcare Traveller and companion will be greeted and assisted by the Malaysia Healthcare Concierge and Lounge (MCL) representative upon arrival.
- The MCL representative will require the following documents from you as part of the immigration procedure:

  - Passport copy of Healthcare Traveller AND companion (valid 6 months);
  - Visa for both healthcare traveller AND companion (if applicable)
  - Test results from the COVID-19 PCR test (Round 1) for both the Healthcare Traveller and companion.
  - Doctor's Letter from your doctor issued by the receiving hospital.
  - Entry Approval Letter from Malaysia Healthcare Travel Council (MHTC)
- The Hospital Registration and admission process will be done upon arrival at the hospital.
- Both the Healthcare Traveller and companion must undergo a COVID-19 PCR test (Round 2) at the hospital.
- A mandatory 14-day isolation period must be adhered to at the hospital by the patient and companion. The treatment procedures can be done during this period subject to the hospital's discretion.
- Undergo a COVID-19 PCR test (Round 3) on Day-13 of the isolation period.
- Once treatment and isolation period is completed, the Healthcare Traveller and companion may depart back to their home country\*.

\*The Healthcare Traveller and companion are responsible to check entry restrictions and adhere to the regulations imposed by the receiving country.

## IMPORTANT CHECKLIST

- Only one (1) companion\* is allowed per Healthcare Traveller.  
\*For Healthcare Travellers below twelve (12) years old, a maximum of two (2) companions are allowed.
- Check, understand, and comply with entry requirements or restrictions and any other Standard Operating Procedures (SOP) enforced in Malaysia before departure.
- Print the following documents before travelling:
  - Doctor's Letter from your doctor issued by the receiving hospital.
  - Entry Approval Letter from Malaysia Healthcare Travel Council (MHTC).
  - COVID-19 PCR test (Round 1) results for the Healthcare Traveller and companion(s).
- Inform the hospital of your travelling details.
- Download the "MySejahtera" app (available on Android and iOS devices) and register before departure or upon arrival in Malaysia.



Let's get planning  
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